

Warranties, Returns and Shipping

Although we do our best to produce goods to the best of our abilities and to ship these goods in the quickest and safest possible manner, things do go wrong, it is a fact of life.

Warranties

Due to the nature of off-road motorcycle riding the products that we sell do not have warranties.

Refunds and Returns

Refunds must be reported to the seller within 30 days of purchase.

Refunds and returns will be addressed by the owner of the site and the customer and will be resolved amicably and fairly.

Return costs will be for the account of the customer and the good must be received in the same state as the good were when originally shipped.

Refunds will be through the same payment option used by the buyer and any costs incurred by the seller may be claimed in necessary and will be communicated with the buyer. Refund processing time will be 7 days.

Shipping

Shipping is by default sent via airmail post, which first goes via London before being redirected to the rest of the world (excluding South Africa of course). This takes between 4 to 6 weeks and does not include tracking due to good going via London first, but it does make it to the destination. We guarantee delivery, otherwise we will refund or re-ship another part to you.

Faster shipping can be arranged with shipping agents like FedEx, but will be quoted first for acceptance by the buyer. It is expected to take 10 to 14 days.

Shipping to South Africa buyers is done through PostNet or Aramex and will be communicated at the time. Shipping is also vastly cheaper for local purchases.